

Who are we?

The Hot Line 0 800 77777 has been launched by the International Center "La Strada" on September 1, 2001. Beginning with May 20, 2003, the service is free of charge in the Republic of Moldova. The Hot Line supports three simultaneous calls, assisted by consultants with extensive experience in counseling on migration.

Our mission

To help victims and survivors of trafficking in human beings (THB) have better access to protection and rehabilitation services; to provide the anti-trafficking community and the society in general with information and useful tools in preventing and effectively combating THB.

Our beneficiaries

- Any citizen from any part of the country, interested in additional information on safe migration or work abroad;
- Vulnerable migrants
- Relatives and friends of presumed victims of THB
- Victims of THB
- Presumed victims of THB
- Frontline specialists (social workers, academic and medical staff, mass-media, law enforcement authorities, NGOs, international organizations etc.), interested in THB or asking for informational support

Our services

- ✓ Informational support on safe migration
- ✓ Assistance in THB cases
- ✓ Trainings in establishing and managing social assistance counseling services

Contacts

Phone: 0 800 77777 - national calls
+ 373 22 23 33 09 - international calls

Fb: @LiniaFierbinte080077777

E-mail: hotline@lastrada.md

Skype: Consultant080077777

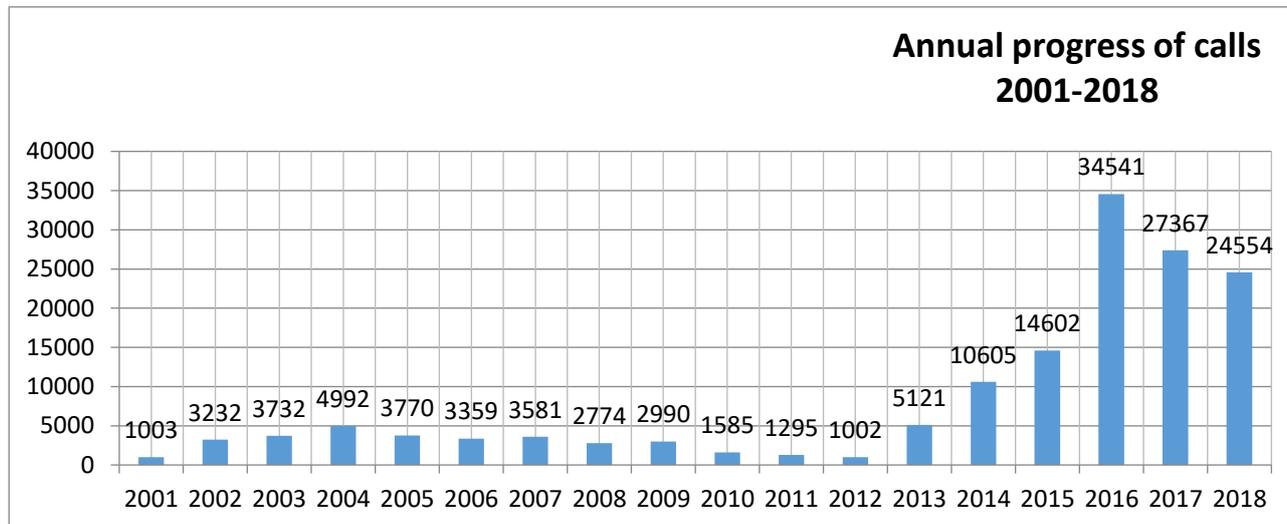
Web: migratiesigura.md

Working hours: daily, from 8.00 AM until 8.00 PM

All calls are anonymous and confidential.



Dynamics of calls in the last 17 years



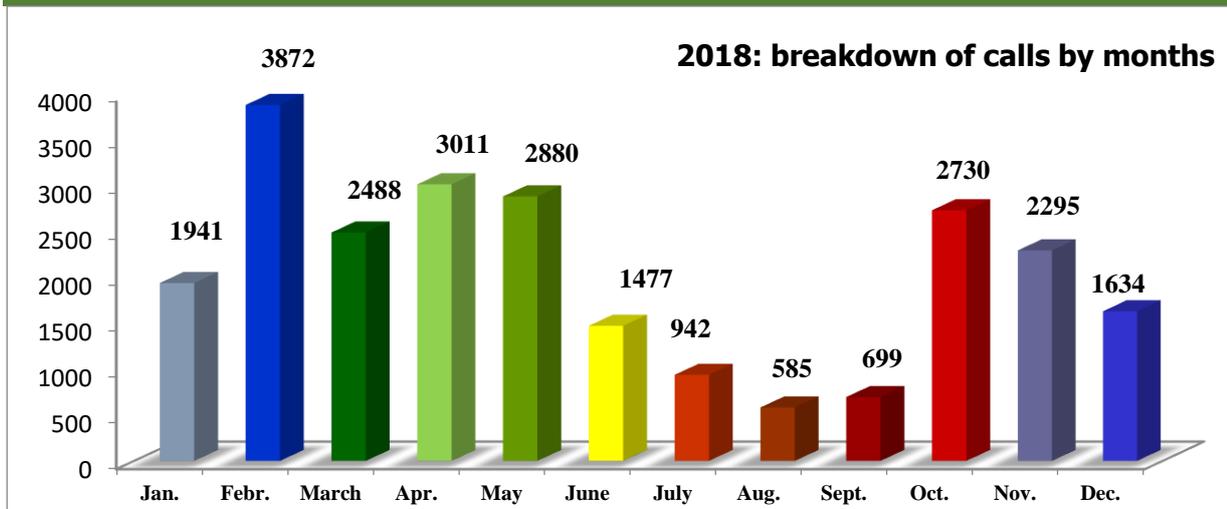
During 17 years of activity, from September 1, 2001 to December 31, 2018, Hot Line counselors received and assisted **150,105 calls**. Most of them (**128,663 calls**) represented **prevention calls**; **7273 SOS Calls** (regarding real THB cases, missing persons or vulnerable migrants); **3785 calls - requests of information on collaboration** and **10,384 - "others"** (social assistance requests, other than trafficking in human beings).

Almost 60% of all calls come from rural communities. This fact is due to the fact that there are fewer opportunities for employment in rural areas than in the capital or in cities.

In the last years, the number of men who called the Hotline prevails considerably the number of women (81% of calls from men in 2018) due to the bilateral agreement between the Government of the Republic of Moldova and the Government of the State of Israel on temporary employment of Moldovan workers in construction sector of the State of Israel. For the Republic of Moldova, at least in the last five years, a specific form of trafficking in human beings is clearly outlined - the labor exploitation of the citizens, with an increase in the number of victims among men. The Hot Line's statistical data for 2018 show worrying trends leading the level of information and vigilance of Moldovan citizens looking for jobs abroad.

The erroneous convictions of our citizens are increasingly widespread. More and more Moldovans are convinced that once the visa regime for the Republic of Moldova has been liberalized, employment in the EU states is possible and legal on the exclusive basis of the biometric passport.

2018: figures, facts and trends



- **The Internet stays on top sources of job search abroad**

In the vast majority of prevention calls leads to request of information on a particular job abroad. In 78% of the cases, the applicants searched for the offer on the Internet. Friends' advices and suggestions come second (15% of cases) and only in 3% of cases people find a job in newspapers. About 1% found a job in street ads.

- **Agencies and intermediary companies, wrongly perceived as guarantors of a legal job offer**

The content of calls shows that people are more aware about the legal procedures for going abroad. At the same time, there is a widespread conviction that, once the job offer abroad comes from a company or agency, it is by default a legal one. The number of these citizens is slightly higher than last year. Three out of four callers (76%) are willing to accept a job offer from an agency or intermediary company. Another cause of concern is that 24% of them have already accepted an offer from unknown people or friends.

- **One out of five callers is going to accept a job offer from a complete stranger**

Nearly 19% of Hot Line callers are people who have already received a job offer from unknown people. Finally, things just going round in circles: people are desperate to find a source of income abroad so that it stimulates the agencies (but also individuals who do not necessarily operate legally and transparently) to come with job offers abroad. Thus for those who choose their services it is even more difficult to check the legality of these providers' activity.