

Who we are

The anti-trafficking and safe migration hotline was launched by International Centre "La Strada Moldova" on the 1st of September 2001. From the 20th of May 2003, the service is free of charge on the territory of the Republic of Moldova, and three calls can be received simultaneously by our hotline consultants who have extensive experience in the field. At the beginning of 2015 we have launched an informational platform **migratiesigura.md**, as a continuous effort of "La Strada" to promote a safe migration for our citizens.

Our mission

Our mission is to help victims of trafficking of human beings (THB) get better access to protection and rehabilitation services; to provide the anti-trafficking community and the society in general with informational support and useful tools to prevent and combat THB.

Who can reach out to us

- Any citizen, from anywhere in the country, interested in additional information about safe migration or working abroad;
- Migrants in difficulty;
- Relatives or friends of presumed victims of THB;
- Victims of THB;
- Presumed victims of THB;
- Representatives of professional groups (social workers, teachers, doctors, mass media, representatives of law enforcement agencies, NGOs, international organizations etc.) looking to get information about the human trafficking phenomenon or to request informational support

Our services

- Informational support regarding safe migration
- Assistance in cases of THB
- Training in establishing and managing telephone counselling services in the field of safe migration and combating THB

Contacts

Tel.: 0 800 77777 – national calls

+ 373 22 23 33 09 - international calls

Fb: @LiniaFierbinte080077777

E-mail: hotline@lastrada.md

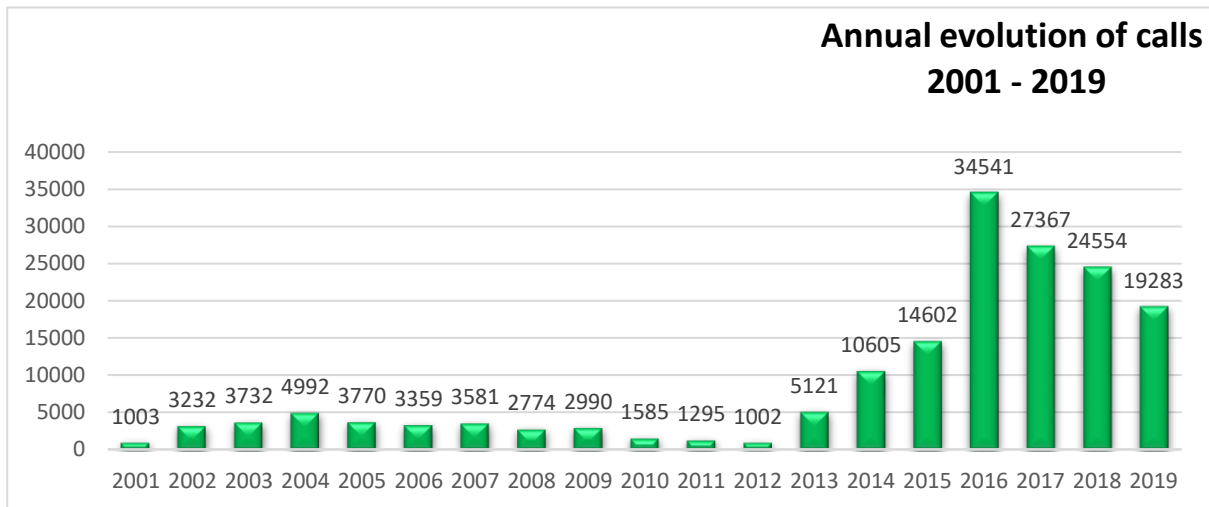
Skype: Consultant080077777

Web: migratiesigura.md

Working hours: **every day, between 8.00 and 20.00.**

All calls are anonymous and confidential.

Dynamic of calls in the last 18 years



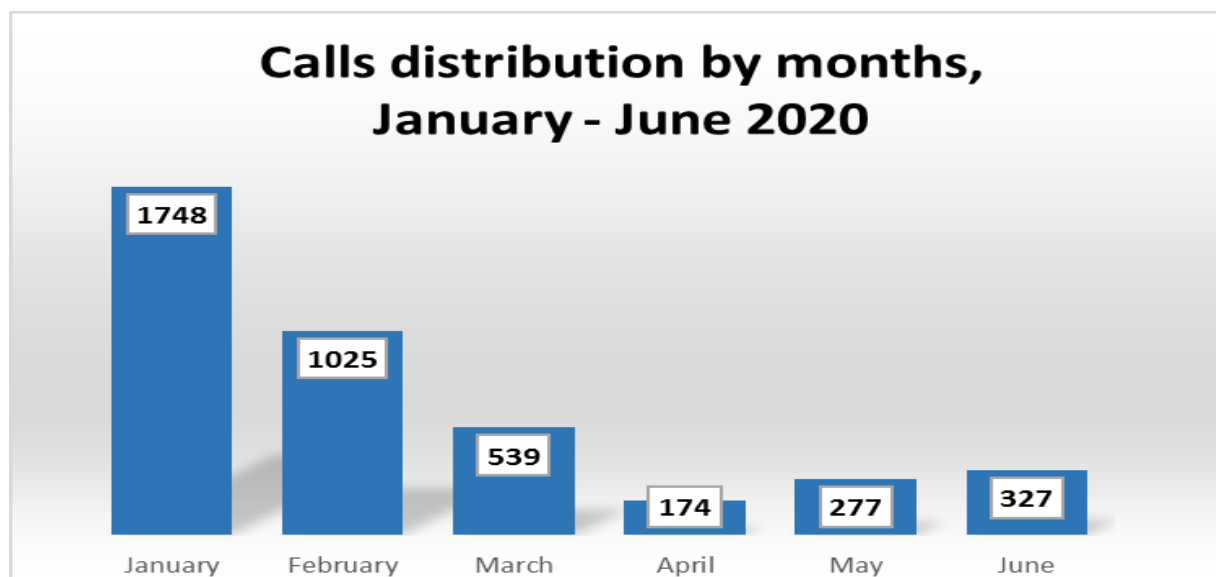
In almost 19 years of activity, since the 1st of September 2001 till the 30th of June 2020, the hotline counsellors have received **a total of 173,478 calls**, **151,025** of which were prevention calls, **7361** were **SOS calls** regarding cases of THB, missing persons, or migrants in difficulty, **3881** were **requests for information or collaboration**, while **11211 calls** were for **other reasons** (requests for social assistance, other than in cases of THB).

Almost 60% of all calls come from rural communities. This is due to the fact that there are less employment opportunities in rural areas than in the capital or in cities.

In the last 5 years at least, the percentage of men calling us is much higher than the percentage of women (81% of calls come from men). This distribution is due to the bilateral agreement between the Government of the Republic of Moldova and the Government of the state of Israel regarding temporary employment of Moldovan workers in the construction sector of the State of Israel.

During the last five years, in the Republic of Moldova there is a clear specific form of trafficking in human beings outlined – labour exploitation of citizens, with an increase in the number of male victims. The Hotline statistical data shows **worrying trends regarding the level of information and vigilance** of the Moldovan citizens looking for employment abroad.

There is an erroneous conviction among more and more of our citizens that once the visa regime for the Republic of Moldova was liberalized, legal employment in EU states would be possible based solely on the biometric passport.



During the first half of 2020, the hotline counsellors have received **17 SOS calls referring to 90 people**. We registered **4 presumed cases of THB (84 people)**, **2 cases of disappearance**/subsequently THB and **3 reports from citizens about THB and related activities**. Two of the cases of THB registered by the hotline counsellors relate to 81 Moldovan citizens exploited through labour in Poland. Another case refers to a man involved in illicit activities in Russia (he was forced to distribute drugs). The fourth case of THB regarded facilitating assistance and accommodation to 2 women-victims of sexual exploitation in France.

Following the second stage of our [national information campaign](#) promoting a safe migration for the citizens of the Republic of Moldova and preventing trafficking in human beings, implemented by the International Centre "La Strada" in the period September 2019 – 31st of March 2020, the hotline consultants have gathered a valuable amount of quantitative and qualitative data about the process of migration of Moldovan citizens. This data was used to build a [narrative report](#), which primarily focused on **analyzing information regarding exploitation through labour and forced labour of Moldovan citizens**. Here are some of the conclusions and trends of concern derived from the analysis of the data that the report is based on:

- **The active, able-bodied population migrates in high proportion.** Over 64% are people aged between 27 and 40 years old. Every fourth citizen looking for employment abroad is aged over 41, and young people (18-26) represent 10% of Moldovan migrants. Until 4-5 years ago, the tendency to migrate for work was specifically observed in rural areas, but in the reference period, the number of people based in Chisinau or other cities who have the intention to work abroad has increased. This trend speaks about the general worsening state of all economic fields in the Republic of Moldova.
- **The big majority (77%!) of people calling the hotline intend to leave to work abroad without having signed a contract.**
- **Over 65% of people who called the hotline have said that they intend to leave for work abroad using their Moldovan passport (biometric).** Only 23% have been informed about the work visa requirement, while 8% have been briefly told that they would

not need a visa since they're going to work for only 3 months, and "they don't give out visas for such a short period".

- **64%** of the callers **knew nothing about needing a work visa** at the time of the call, because the information they received from the intermediary was incomplete.
- 4% of the callers have told us a **suspicious and alarming detail, that the intermediary company had promised them that they would receive a work visa after 3 months**, if they decided that they want to stay in the destination country.
- **Every fourth caller** told us that they were requested to have dual citizenship, Romanian citizenship in particular, **in order to avoid the need of a getting a work visa**.

Month	Unique visits	Total visits	Online consultations			
			Total	Safe migration	SOS	Other topics
January	2704	2838	75	72	2	1
February	2015	2148	27	26	0	1
March	1218	1302	14	14	0	0
April	1831	1887	17	15	0	2
May	2280	2379	8	7	0	1
June	1359	1474	11	10	0	1
Total January - June 2020	11407	12028	152	144	2	6

Statistical data of the platform migratiesigura.md