



International Center for Women Rights  
Protection and Promotion „La Strada”

P.O. Box 259, MD-2012, Chişinău, Republic of Moldova

Tel.: (+373 22) 23 49 06, Fax: (+373 22) 23 49 07

Email: [office@lastrada.md](mailto:office@lastrada.md)

Web: [www.lastrada.md](http://www.lastrada.md)

## SUMMARY

### ACTIVITY REPORT 2013

January – December 2013

National Toll Free Hotline on Safe Migration

0 800 77777 - nationally

(+373 22) 23 33 09 - from abroad

08.00-20.00/week-round, confidential

National Trust Line 0 8008 8008

24/24, confidential

## CV - LA STRADA, Moldova

Full Name	International Center for Women's Rights Protection and Promotion "La Strada".
Founded	February 2001.
Mission	International Center "La Strada" strives to assure protection of human rights and legal interests of women from the Republic of Moldova, at all levels - individual, legislative and executive - through awareness rising and training activities as well as through support and direct assistance.
Thematic areas	<ul style="list-style-type: none"> <li>• Prevention of Trafficking in women.</li> <li>• Prevention of domestic violence.</li> <li>• Prevention of child sexual commercial exploitation.</li> </ul>
Target groups	<ul style="list-style-type: none"> <li>• Risk groups - women and children vulnerable to violence and exploitation.</li> <li>• Persons who have suffered from trafficking especially women; children vulnerable/who have suffered from various forms of sexual abuse or exploitation; women who have suffered from gender-based/domestic violence.</li> <li>• Professional groups, state officials, international community.</li> </ul>
Vision	The International Center "La Strada" strives to build a society based on the principle of respect for human rights, sensible to the issue of trafficking in persons and which makes available favorable conditions for the (re) integration of trafficked persons.
Values	<ul style="list-style-type: none"> <li>• Respect for the human rights - we consider trafficking in persons and violence/abuse against women and children as a grave violation of human rights.</li> <li>• Holistic approach - from the grass root level - of the issue of trafficking in persons and national and international cooperation.</li> <li>• Respect for the beneficiary's decision; individual approach and treatment with dignity.</li> <li>• Team work, exigency and responsibility.</li> </ul>
Structure	<ul style="list-style-type: none"> <li>• <i>Resource Center for (potential) migrants</i> Prevention of trafficking in human beings and Domestic Violence.</li> <li>• <i>Drop-In-Centre for (presumed) victims of trafficking</i> Identification and assistance of trafficked persons, children victims of commercial sexual exploitation.</li> <li>• <i>Analytical and Lobby Centre</i> Technical support to policy makers, researches and studies, monitoring and assessment.</li> <li>• <i>Public Relations</i></li> </ul>
Staff	<ul style="list-style-type: none"> <li>• 20 full-time, 2 part-time, 25 volunteers</li> </ul>
Memberships with non-state groups	<ul style="list-style-type: none"> <li>• <i>La Strada International Association</i></li> <li>• <i>National Alliance of Social NGOs</i></li> <li>• <i>ECPAT Moldova</i></li> <li>• <i>Global Alliance against Trafficking in Women</i></li> </ul>
Membership with state groups	<ul style="list-style-type: none"> <li>• National Committee to Combat Trafficking in Human Beings in RM</li> <li>• National Council for the Protection of Children's Rights</li> <li>• National Steering Committee for the Elimination of Child Labor</li> <li>• Inter-ministry Coordinating Council on prevention and combating domestic violence</li> <li>• National Committee for the Child Rights Protection</li> </ul>
Geographical coverage	Republic of Moldova
Donors	<ul style="list-style-type: none"> <li>• Ministry of Foreign Affairs of Denmark</li> <li>• US Department of State</li> <li>• OAK Foundation</li> <li>• European Commission, etc.</li> </ul>
Major State Partners	<ul style="list-style-type: none"> <li>• Ministry of Labor, Social Protection and Family;</li> <li>• Ministry of Internal Affairs/General Police Inspectorate/Center to Combat Trafficking in Persons/Cyber Crime Combating Center;</li> <li>• General Prosecutor's Office;</li> <li>• Ministry of Education etc</li> </ul>

<b>ACTIVITY AREA II</b>	<b>PREVENTION OF DOMESTIC VIOLENCE</b>
<b>Strategic objective 1</b>	<b>To support the Government of RM in streamlining national ADV policies</b>
<b>Activity stream 1.1.</b>	<b>To advocate for better legal levers for the protection of the rights of victims of DV</b>
<b>Activity 1.1.1.</b>	<p><b>To provide expert opinion in advancing legal framework</b></p> <ul style="list-style-type: none"> <li>As a member of the national working group on improving legal framework in the field, "La Strada" provided recommendations/developed amendments to the current legislation that is related to combating domestic violence and protection of victims, as resulted from the practical experience in facing DV cases via Trust Line operated by "La Strada". The drafted recommendations are subject for further lobby at the high judiciary level.</li> </ul>
<b>Activity 1.1.2.</b>	<p><b>Expert opinion on improving ADV policies coordination and monitoring mechanism/ recommendation provided to the MLSPP</b></p> <ul style="list-style-type: none"> <li>In September 2013, under the request of MLSPP, "La Strada" provided expert opinion on the content of the <i>Standard Operational Procedures of the Center for Assistance and Counseling of the aggressors</i> as well as its <i>Minimum Quality Standards</i>.</li> </ul>
<b>Activity stream 1.2.</b>	<b>To provide information in support of policy development process</b>
<b>Activity 1.2.1.</b>	<p><b>To conduct study on the impact of Law 45 from beneficiary perspective</b></p> <ul style="list-style-type: none"> <li>The <i>Study on observance of rights of domestic violence victims in the assistance and protection system of the Republic of Moldova</i> have been published at the end of 2013. This qualitative study provides information on <i>de facto</i> implementation into the practice of <i>de iure</i> provisions of the Law nr.45 aimed at protection and assistance of victims of DV, and is based on analysis of information offered directly by <b>40</b> victims of DV who benefited, or refused due some reasons from offered assistance and protection measures, and by <b>82</b> professionals in the field on the national, regional or community levels. The Report with Conclusions and Recommendations to main stakeholders in the field was printed in Romanian and English languages (<b>200</b> copies) and is available online (<a href="http://www.lastrada.md/publicatii/ebook/Violenta_raport_engl_final.pdf">http://www.lastrada.md/publicatii/ebook/Violenta_raport_engl_final.pdf</a>)</li> </ul>
<b>Activity 1.2.2.</b>	<p><b>To conduct analysis of DV dimension, profile, victims' needs and state response from the TL perspective</b></p> <ul style="list-style-type: none"> <li>The published Analytical Report "<i>Domestic Violence in terms of the Trust Line 0 8008 8008</i>" presents the activity results during January 2012-December 2013. In 2013, the Trust Line received <b>1297</b> calls offering counseling to <b>415</b> victims of DV. All collected calls offer the opportunity to perform a 2-year comparative analysis of the Trust Line operation from the perspective of DV actors' profile, specifics of domestic violence manifestation considering age and marital status of victims/defenders, needs and difficulties encountered by persons attempting to solve DV issue. The Report has been published in Romanian (<b>100</b> copies) &amp; English and distributed to main Moldovan stakeholders and actors in the field, also being available online (<a href="http://www.lastrada.md/publicatii/ebook/Raport_Trust_Line_2013_eng.pdf">http://www.lastrada.md/publicatii/ebook/Raport_Trust_Line_2013_eng.pdf</a>)</li> <li>The Annual (internal) Report resulted from the activity of Trust line activity, have been prepared by operators of the phone service that allows to monitor the DV violence due to reflections on victims states of affairs addressed to Trust Line.</li> </ul>
<b>Activity stream 1.3.</b>	<b>To contribute to the international monitoring and evaluation mechanisms on women's rights protection</b>
	<p><b>To promote better transparency of Government efforts</b></p> <ul style="list-style-type: none"> <li>Under the coordination of Soros Foundation-Moldova and technical support from the Office of the High Commissioner for Human Rights in Moldova, "La Strada" Moldova along with other Moldovan civil society informal network of organizations and human rights activists presented information for the <i>Alternative CEDAW Report</i> to be submitted to the 56<sup>th</sup> Session of the Committee on the Elimination of Discrimination against Women in relation to the 4<sup>th</sup> and 5<sup>th</sup> Periodic Report of the Republic of Moldova (CEDAW/C/MDA/4-5).</li> </ul>
<b>Strategic Objective 2.</b>	<b>To contribute to reducing vulnerability of women to DV</b>
<b>Activity stream 2.1.</b>	<b>To ensure availability of information on non-violent life for youngsters</b>
<b>Activity 2.1.1.</b>	<p><b>To conduct training of trainers for peer educators on non-violent life style</b></p> <ul style="list-style-type: none"> <li>On November 15-17, a seminar "<i>Domestic Violence Prevention</i>" has been organized for <b>15</b> volunteers aimed at informing on DV prevention this group of young educators who plan to be involved in future awareness raising activities in schools across the country, to be organized by "La Strada".</li> </ul>
<b>Activity 2.1.2.</b>	<p><b>To conduct info outreach activities for pupils and teachers</b></p> <ul style="list-style-type: none"> <li><b>2827</b> pupils from lyceums (1612 girls and 1215 boys) –participants of <b>132</b> thematic seminars throughout the country- have been covered in reaching out activities organized by "La Strada"s Peer-to-Peers educators.</li> </ul>
<b>Activity 2.1.3.</b>	<p><b>To prepare and disseminate info and educational video and printed materials on DV issue</b></p> <ul style="list-style-type: none"> <li>A special booklet "<i>Paint the colors of your relationship</i>" has been elaborated and printed in <b>2000</b> copies (in</li> </ul>

	Romanian and Russian), that have been distributed to young people throughout the awareness raising campaign "Colors", arranged by "La Strada" within the national campaign "16 days of activism against gender-based violence" (held annually in Moldova on November 25-December 10).
<b>Activity stream 2.2.</b>	<b>To mobilize the professionals and society to recognize the issue of DV as a matter of HR violation</b>
<b>Activity 2.2.1.</b>	<p><b>To organize national public awareness campaign to promote 0-tolerance to domestic violence</b></p> <p><b>Elaboration of a TV spot</b></p> <ul style="list-style-type: none"> <li>A <b>video spot</b> have been produced, reflecting other types of domestic violence, besides physical abuse, and facilitating access of DV victims of assistance including via Trust Line, and promoted on the TV stations with a total coverage time of <b>174</b> minutes.</li> </ul> <p><b>Public presentation of the movie "Culorile"</b></p> <ul style="list-style-type: none"> <li>On November 22, "La Strada", in partnership with the "Sergiu Prodan" Studio, has arranged the first run of the movie "Colors". The movie reveals and allows identifying the first signs of power and control in a relationship that always proceed domestic violence phenomenon. The movie presentation followed with the public discussions with participation of Minister and officials from MIA, MLSPF and other state and international organizations. A total number of <b>350</b> persons (stakeholders, donors and young people) took part in the movie presentation. The movie presentation preceded by an exhibition and sale of handicrafts made by victims of domestic violence, organized for charity purpose;</li> <li>The movie presentation followed with the presentations in the regions- in Balti, Soroca, Comrat, Cahul. Two additional presentations have been arranged in capital city. A total number of <b>3200</b> young people (pupils&amp; students) from the whole country took part in the movie presentation, followed by the discussions.</li> </ul> <p><b>Media interviews and articles</b></p> <ul style="list-style-type: none"> <li><b>36</b> media intervention were done by "La Strada" representatives for different media sources (TV, radio, press agencies);</li> <li><b>4</b> thematic articles have been wrote by "La Strada" staff and published in local newspapers;</li> <li><b>26929</b> unives visitors visited <i>Facebook</i> page via specifically created (in Romanian) page providing information on types of services provided via Trust Line <a href="http://www.facebook.com/telefonuldeincredere">http://www.facebook.com/telefonuldeincredere</a></li> <li><b>278</b> registered "friends" auditory visited <i>Odnoklassniki</i> webpage counter <a href="http://www.odnoklassniki.ru/violenta.in.familie">http://www.odnoklassniki.ru/violenta.in.familie</a>, describing services provided via Trust Line</li> </ul>
<b>Activity 2.2.2.</b>	<p><b>Elaboration of training curricula on Promotion zero tolerance towards domestic violence for school staff</b></p> <ul style="list-style-type: none"> <li>"La Strada" drafted the Curricula "<i>Building harmonious relationships in a couple</i>" targeting didactic staff from the lyceums and submitted to ME, to be piloted in lyceums in 2014. The Curricula was designed as an alternative (extra-Curricula) option to be covered in educational activities in pre-university education system, yet "La Strada" is considering together with ME on eventual including this topic into the obligatory school curricula for the "<i>Civil education</i>" subject (IX-XII forms);</li> <li>Before presenting the above Curricula to ME, in order discuss and validate the drafted curricula modules, a 2 days' workshops with participation of 20 <i>Civil education</i> subject' teachers from 7 regions was organized in July and August, resulting with defining the educational modules content, its validation and approval.</li> </ul>
<b>Strategic Objective 3.</b>	<b>To contribute to the development of human capacities to effectively address cases of domestic violence</b>
<b>Activity stream 3.1.</b>	<b>To enhance skills and abilities of service providers to effectively respond to the needs of victims</b>
<b>Activity 3.1.1.</b>	<p><b>To organize a supervision workshop for trained group of service providers</b></p> <ul style="list-style-type: none"> <li>As a continuation of capacity building efforts undertaken by "La Strada" in 2012 and directed to service providers, on July 29-30&amp; August 14-15, "La Strada" (with participation of 2 external psychotherapists) organized a training "<i>Aspects of counselling adolescents-presumed victims of violence</i>" for a total number of <b>40</b> psychologists from various national organisations to be able in future to identify the situation of abuse and provide counselling to adolescents (presumed) victims of domestic violence.</li> </ul>
<b>Activity 3.1.2.</b>	<p><b>To organize supervision workshop for the trained group of service providers</b></p> <ul style="list-style-type: none"> <li>On October 14-16, "La Strada" (with participation of external psychotherapist) organized a Training course for the domestic violence service providers "<i>Dealing with the Effects of Trauma</i>", targeting <b>22</b> representatives of local NGO-s, social departments, crisis centers/shelters. In this way, the service provides additional knowledge and improved skills in applying methods of Gestalt and psychodrama in working with the effects of trauma resulted from domestic violence.</li> </ul>
<b>Activity stream 3.2.</b>	<b>To provide info support to practitioners on approaches to DV cases</b>
<b>Activity 3.2.2.</b>	<p><b>To provide training and guidance to local practitioners on protecting rights of DV victims</b></p> <ul style="list-style-type: none"> <li>Two trainers, current "La Strada"s, Trust Line operators of have been trained and will serve as trainers in national capacity building program planned for 2013-2014 and targeting <b>550</b> policemen from the country to intervene effectively in cases of domestic violence, to be implemented with other partner organizations.</li> <li>During 2013, "La Strada" specialists took part as speakers in <b>12</b> national events (seminars, conferences, round tables etc.) presenting its experience in the field of domestic violence victims' assistance and protection.</li> </ul>
<b>Strategic objective 4.</b>	<b>To ensure availability and accessibility to specialized services for victims of DV</b>

Activity stream 4.1.	To provide victims of DV with easy-to-access protection tools
Activity 4.1.1.	<p>Provision of psychological counseling and info/legal support via Trust-Line for women</p> <ul style="list-style-type: none"> <li>• 1297 calls have been received and counseled, as related to 415 cases of DV ;</li> <li>• Among those 1297 total calls, 652 calls have been received from victims of DV; 190 from community members; 36 from professionals, 10 from aggressors, and others;</li> <li>• 565 of Trust Line beneficiaries enjoyed legal counseling, social mediation and protection;</li> <li>• 50 beneficiaries have been assisted by lawyer/attorney and represented in the court, among these 10 got Protection Orders.</li> </ul>
Activity 4.2.2.	<p>Organize individual referral to specialized service providers</p> <ul style="list-style-type: none"> <li>• A total number of 151 beneficiaries of Trust Line service (150 victims and 1 aggressor) have been referred to specialized services from the country, among them 67 referred for legal assistance, 42 for shelter services, 21 to state agencies (Police offices, Prosecutors Office, Bureaus for free legal assistance, etc.), 11 to individual psychological services/counseling, and other assistance measures according to the identified needs.</li> </ul>