



**LA  
STRADA**  
Moldova

**International Center  
for Women's Rights Protection and  
Promotion "La Strada"**

**Activity REPORT  
2019  
January-December**

**Programme: Issues Affecting Women  
Area: Violence against women and  
domestic violence**

## Programme Goal 1. To raise awareness of general public towards VAW and DV and to reduce vulnerability of women and girls to DV and SV

### FHR course in schools addressing DV & intimate partner violence

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In the course of 2019, La Strada provided mentorship and coaching to 15 lyceum teachers who decided to continue with the FHR course on their own already 3<sup>rd</sup> year in a row. FHR copy books for students were printed and provided to enabling FHR course reach out to over 600 young people from 8 rayons.

At the same time, La Strada maintains continuous communication with the FHR teachers community that today consists of 60+ teachers from over 23 rayons of the country. Professional advice, tips and materials are made available.

*Both students and teachers highly appreciate the content of the course considering it part of life skills and development. Although it is an optional one, teachers report almost 0 absences from the course on behalf of students.*

Similar to 2018, in 2019, the RAF teachers' community along with their students joined the campaign Denim Day Moldova 2019 and expressed their solidarity with victims of sexual violence by unfolding various awareness activities in their communities: [https://www.facebook.com/Telefonul-de-Incredere-pentru-Femei-0-8008-8008-254677614570377/?\\_tn=kc-R&eid=ARDEUFnS11L5Xj\\_IU2Yg6pKDligBwNpMfVsv4uP088IXH5gUMISL5wkDGW360Tj4E2K1uYtjs6U9bbK5&hc\\_ref=ART4hpNn3rUIJX2lgqSqa9Gm2YqcGefrqnH7gyJTICMx8eVUwLv1cFRS71pBmD3SHS8&fref=nf](https://www.facebook.com/Telefonul-de-Incredere-pentru-Femei-0-8008-8008-254677614570377/?_tn=kc-R&eid=ARDEUFnS11L5Xj_IU2Yg6pKDligBwNpMfVsv4uP088IXH5gUMISL5wkDGW360Tj4E2K1uYtjs6U9bbK5&hc_ref=ART4hpNn3rUIJX2lgqSqa9Gm2YqcGefrqnH7gyJTICMx8eVUwLv1cFRS71pBmD3SHS8&fref=nf)

### National Trust-Line for Women and Girls

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On November 2019, the National Trust-Line for women and girls has marked its 10<sup>th</sup> anniversary. Over 19000 calls were counseled during this period.

In 2019, 2131 calls were counseled of which 1240 (58%) reflect cases of **domestic violence**. The calls related to domestic violence reflect 715 new cases (women calling and seeking help for the) and 78 "old" cases (women calling for continuous support).

*Most calls are received during months of January and March followed by December and February. These are months with biggest number of holidays thus partners stay more time under the same roof fact that increases the risk of repeated violent incidents. Women continue to call primarily before or immediately after the weekend and rather within day time – thus they are in safe environment when making the call and request support in building a security plan in case of a violent incident that could take place during the weekend or request help in solving such an incident that occurred during the weekend.*

In 98% of cases, the aggressor is the intimate partner of the women and in 2% of the calls the aggressor is the adult child of the victim. In majority of cases reported, the aggressors are men. Physical violence continues to be most recognized and reported; physical violence is also a trigger for reporting psychological violence. Other forms such as economic or sexual, although admitted by victims, continue to be underreported.

Women calling the Trust-line continue to request psychological support, legal assistance & representation and safe housing.

**Sexual violence** was the subject of 79 calls (4% of total) regarding 37 new cases. The number of reports to the Trust-Line about sexual violence continue to increase (in 2018 - 69 calls from 27 women and girls).

Of 37 victims of sexual offences, 27 were adults, and 10 victims were children. Victims are primarily women and girls of age varying from 13 to 91-years-old. In 80%, the adult victims themselves called the Trust-Line while in cases of minors it is the parents or community professionals who call and sought assistance. Rape is the most reported form of sexual violence representing 80% of cases. Most calls from adult victims were made in months of March, April, May and August, October. In many cases, calls are made months after the incident of rape.

In 2019 first calls reflecting sexual violence by intimate partner violence committed by means of ICT were registered. The calls refer to 3 cases of porn revenge/sextortion as way of forcing the women to stay in a relationship with the agresor. Thus, ICTs are used to exercise pressure on a women to accept or continue the relationship.

Detailed information about the activity and analysis of the call received and counseled at the National Trust-Line for Women and Girls is available in the [annual Trust Line Report](#).

## **Programme Goal 2. To ensure availability and accessibility to specialized services and legal protection for women and girls victims of SV and DV in contact with justice system**

### **Accessibility of information about rights and services for victims of SV and DV**

Special brochures for women and girls who have suffered from sexual violence were developed and made available in 4000 copies in Romanian languages via front-line police, health and forensics specialists all over the country. The content of the brochure considered the questions and needs expressed by women and collected by La Strada specialists during 18 months of daily work within a police unit. It includes recommendations about things to do and not to do right after the abuse, ways to access and availability of services, information about their rights and legal protection leverages as well as services of the National Trust Line 0 8008 8008 as a National Sexual Assault Hotline.

### **Support Team for Women and Girls**

La Strada lawyer provided professional legal assistance to 98 women suffering from various forms of violence. Most of cases were referred from the Trust-Line for Women and Girls and from the police station Nr. 3 from Buicani district, Chisinau municipality. Another 55 women enjoyed specialized counseling and 42 benefited of professional legal services in court. The criminal cases represented sexual assaults, domestic violence, violation of protection order and inviolability of private life. Civil cases reflect the legal representation for divorce, child custody and alimony.

During 2019, the number of referrals to the Support Team from the law enforcement and judiciary representatives has increased. This is particularly regards high profile cases. Thus in 8 cases of sexual assaults and in 2 cases of domestic violence, Psychological Evaluation Reports, psychological counseling, legal advice and legal representation of victims rights in court as well as emotional support for the victims during court proceedings was requested.

*The investigation of the cases of sexual assaults (rape) last longer due to the distrustfulness of the victim by the legal community, thus all possible direct and indirect evidence is collected. The distrust of police and prosecutors are traditionally anchored in the society preconceptions and cliché according to which "it is the women who desired sex and/or did something to provoke the aggressor". The mistrust is acute in the case of victims with mental health problem and is subject to mandatory repeated statements by the criminal investigators and prosecutors who want to be sure that the victim will maintain the same statements and does not change the declarations. In other cases, the length of investigation is purposefully dragged so that the victim takes the decision to reconcile with the perpetrator (and thus close the case). This decision is often taken due to the direct influence and pressure put by the perpetrator and people from his circle of trust. Thus, when the victim does not see that the investigation is moving forward for reasons unclear*

*to her, the impression is created that the investigation will not bring her justice and often she cannot resist the pressure.*

## **Strategic litigation**

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During the reporting period, two cases are prepared by La Strada lawyer for strategic litigation.

The first case, concerns a case of domestic violence that ended with murder of the victim. The murder was a consequence of a series of inactions of the police and prosecutor from Chisinau. The victim's sister (living in the same house) enjoyed a protection order that was violated by the perpetrator, and although La Strada lawyer has repeatedly warned (officially) the General Prosecutor Office and the Inspectorate of Police Centru and demanded adequate protection for the victim by securing application of the detention/arrest of the perpetrator, the law enforcement delayed the intervention. Following a complaint sent by La Strada to the General Prosecutor Office to request investigations into the legality of the (in) actions of the prosecutor, the complaint ended up being examined by the same prosecutor who was assigned to the case! This case was registered during political "tensions" in June, and the "excuse" of the police officer and the criminal investigator was that the unit activate in regime of alert. La Strada will field the case to the European Court for Human Rights as a sever inaction from the state to ensure an adequate protection for victims of domestic violence after overtaking of al national remedies. The perpetrator was convicted for 12 years for murder. The criminal case has been judged in the simplified procedure because the perpetrators recognize and contribute to the investigation of the murder of criminal case. But he doesn't recognize that he violate the PO. The criminal investigator and prosecutor have no seen the connection between violation of PO and the committed murder.

Another case that was filed to the European Court of Human Rights for inefficient investigations to ensure adequate protection for victims of sexual assault (article 3 of the Convention), represent a case of rape of a 21 years old women committed in 2015. The criminal case was officially opened only in august 2017 and already in November 2017, at the stage of criminal investigations, the case was closed for "insufficiency of elements of the crime" and the suspect person was released. Since then and until October 2019, all actions of the lawyer were rejected including by courts (Court of Appeal and Supreme Court). Thus, in December 2019, the case was filed to the ECHR. Still now the criminal investigation is in the process for more than 5 years. There is a continuous ping pong between prosecutors issue orders for removal from criminal prosecution, and the investigating judge considers that the investigation was incomplete and superficial and orders the resumption of the criminal prosecution. In this case, it is clear that no effective investigation will be carried out, it is obvious that the state will not fulfill its obligation to investigate the cases within a reasonable time, this term expiring.

## **Accessibility to national services for victims of DV and SV**

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The Trust-Line crisis protocols provide for direct contact with the community police and social protection authorities and services to enforce emergency intervention in cases of domestic violence. During 2019, emergency interventions were required in 155 cases reported to the TL including 148 cases of domestic violence and 7 cases of sexual violence. These represent 25% of the overall TL case load in 2019. Most solicited and necessary immediate support is safe accommodation and immediate legal aid. In all other cases, referral to specialized services is ensured following needs and risks assessment on individual basis with the caller.

*The 2019 calls analysis highlighted an alarming trend in the system response to the cases of domestic violence. Although police statistics indicate an increased number of emergency and protection order issued, more victims report over the inefficiency of these measures, complaining that the police does not oversee the execution of these order failing to respond or responding late to victims notifications about the violations by the aggressor. Ultimately, the effect of these measures is reducing exposing the women to higher risks of abuse and violence.*

### **Programme Goal 3. To contribute to the development of capacities of professionals to effectively address cases of violence against women and DV and SV**

#### **Training of justice system stakeholders on addressing SV**

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The specially designed training course (16 hours) on investigation and judgments of the sexual assault crimes (developed and piloted within previous reporting period) has been institutionalized within the NIJ while consolidated team of 8 experts-trainers for the 2 above mentioned courses continue to be active and dedicated.

<https://www.inj.md/plan-calendaristic-modular-de-formare-continuu%C4%83-semesterul-i-%C3%AEn-anul-2019-compilat>

<https://www.inj.md/plan-calendaristic-modular-de-formare-continuu%+C4%83-semesterul-i-%C3%AEn-anul-2019-compilat>

<https://www.inj.md/ro/node/7523>

During 2019 alone, 92 prosecutors, judges and legal counselors have applied for and benefited from the training course (16 hours length) organized in partnership with the National Institute of Justice. 60% of participants who have applied for participation in the seminars have experience in assisting cases of sexual assault while 40 % are new to the system. The agenda is primarily based on real case studies analysis selected by the GPO as part of 2018 case-workload analysis. New cases from EGHR vs. Moldova on sexual assault were also presented and discussed. Trainees are also requested to share the cases that they have work with and challenges experienced in order to facilitate case-based discussions in big groups.

*The post-training evaluation indicated that 97% appreciated the content of the training as excellent and very useful. The practical cases discussions and video materials used during the training have been highly appreciated by the participants. Distinct aspect of the training is the use of specially tailored video materials to facilitate discussions and understanding of the vitiated consent. These materials and practical case studies have been highly appreciated both by the participants and NIJ management.*

#### **Training for front-line police and forensic experts on response to SV**

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In 2019, 10 seminars (8 hours each) for 192 frontline police including district police, investigators and patrol from around the country have been organised in cooperation with the GPI. The agenda used real case studies for discussions and draw on personal experience of participants for both sharing good practices and discussing challenges and breaking stereotypes. Video materials have been used to boost discussions. Such approach has been appreciated by participants and 40% mentioned that such seminars should be organized for all categories of police employees including management. Trainees highly appreciated that all trainers are practitioners with a reach experience and the materials have been presented in a very accessible and interesting way.

Two seminars "Forensic medical response to cases of sexual assaults" (8 hours each) for 60 forensic medical staff has been organized and accredited by the Ministry of Health, Social Protection and Family.

Trainees represented all forensic centers across Moldova. The trainers build the education process on depersonalized forensic reports on sexual assault. While the resistance of the forensic experts to the issue of sexual violence and the stereotypes regarding the consent is higher comparing to the judges and prosecutors, more than 70% of the participants appreciated the seminar as very useful and interesting.

All participants in capacity building events received course handbook with cases and guidance and pocket guideline on efficient communication with victims of sexual assaults. Extra 900 extra copies have been printed and distributed to all police inspectorates around the country;

*Following trainings, the number of request for assistance from the victims assistance team of La Strada (forensic psychologists and specialized lawyer) in cases of sexual assault has increased with 25%; more prosecutors and judges request psychological evaluation reports on sexual assault cases while the attorney/lawyer assisting the victims noticed an improvement on the investigation and judgment of these types of cases (the procedures are respected, the questions addressed to the victims are ethical and trauma centered).*

#### **Programme Goal 4. To contribute to enhancing Government response to DV and SV**

##### **Expert support to Government on national DV and SV policy documents**

By the end of 2019, the draft law on amending Criminal Code and Criminal Procedural Code related to sexual assault crimes came to its final version reflecting opinion of both the WG created in 2017 as well as the opinion of additional independent experts called by the MJ. The Ministry of Justice has communicated that it is ready to undergo official public consultations as last phase before reaching out the Government for approbation. This achievement was reached including considering tense and unstable political situation with constant change of senior and midlevel managers as well as agenda of key Government ministries/agencies.

During 2019 La Strada representative actively participate in all 4 meetings organized by the National Intermnisterial Council for prevention and combating Domestic Violence and Violence against Women (hereafter National Coordination Council). The main topics discussed during this year were:

- the amendment of the Law nr. 105 from 14.06.2018 on promoting employment and unemployment insurance and the implementation mechanism of this law for the vulnerable categories including victims of domestic violence, validation of the course "Forensic examination of victims of violence against women" for the medical staff and pharmaceuticals, curriculum for students (30 hours) and for the continuous medical education (50 hours);
- Approval of the report on implementation of the NAP 2018-2020 (report for 2018) and discussing the postponed activities. During the meeting the SART development has been discussed with the representatives from the MIA, General Prosecutor Office and La Strada. All parties agreed that in order to advance the SART the precondition is that the draft law on sexual assault should be approved;
- Discussion the relevance and the necessity to elaborate the femicide monitoring mechanism following the UN special rapporteur on VAW; and the best practices on social services procurement by public authorities and the necessity to revised the existing mechanism on public procurement in order to increase the accessibility of NGO service providers to the public funds.
- The last meeting was dedicated to the coordination of the national efforts for the campaign on 16 days Campaign Orange the World: „Generation Equality Stands against Rape!“

During 2019 La Strada representative contributed to the high-level working group on harmonization of the national legislation on DV in line with Istanbul Convention under the MHLSP. The WG has developed on a draft law covering proposed amendments to more than 11 normative acts (Criminal Code, Criminal Procedural Code, Civil Code, Civil prevention and combating domestic violence, Law Nr. 137 on rehabilitation of victims of crimes, Law nr. 198 on free legal aid guaranteed by the state and Law Nr. 1585 on mandatory medical insurance). The aim of the draft law is to increase protection of the victims, increase accountability of perpetrators and streamline intersectorial cooperation mechanisms. The validated draft law has been sent by the Ministry of Health, Labour and Social Protection to all relevant central public authorizes for the endorsement in December 2019.

## **Expert support for advanced legal framework and implementation mechanism on SV**

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La Strada has assisted the General Criminal Investigation Department in developing the internal version on [SV investigation protocol for police](#) in 2019. It was agreed that the final version will be updated and circulated throughout the investigation units in the country after the draft law on sexual violence will be approved.

To facilitate intersectorial cooperation, as the new protocols would envisage, La Strada facilitated two study visits «Prevention and ensuring a coordinated response in cases on sexual violence” in Serbia and in Spain. The study visits sought to familiarize the representatives of the relevant public institutions with [the concept of SART and its application in practice](#). This activity was organized in partnership with UN Women Moldova. The study visits objectives included: (a) learning from the experience key professionals about the SART mechanism (historical and social premises, impact in time of the policies dedicated to sexual assault, lessons learned related to the design of policies, mechanisms and services); (b) learning the experience in establishing the sectorial and intersectoral cooperation mechanisms to prevent and eliminate sexual violence (how is the response to sexual assault cases organized, who are the members of the SART model (professional profile) memorandum of understanding, multidisciplinary regulations/SOPs for each professional domains); (c) learn from the experience of key professional about capacity building programs for specialists (who coordinate/organize trainings for professionals how to response to cases of sexual assault); (d) identifying best practices that could be applied by Moldovan authorities in their response to cases of sexual violence. More details about the best practices analysis conducted by La Strada Moldova and the study visits results are available in the [specialized services for women affected by sexual assault best practices report](#).

On 17 December, 2019 a round table “[Perspectives of coordinated community response to cases of sexual assault in Moldova](#)” has been organized. The event as a follow up activities after the study visits in order to validate the recommendations for the Republic of Moldova how community response to the cases of sexual assault should be organized. The round table was attended by the participants of the study visits and by the representatives of most relevant central authorities as following: General Prosecutor Office, General Inspectorate of Police, General Criminal Investigation Department, Ministry of Health, Labour Social Protection and Center for Forensic Medical Expertise, specialized lawyers and UN Women representatives.

## **Advocacy for better protection of women and girls against sexual violence**

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On February 2019, La Strada organised the [International Workshop “Legal and regulatory framework in the area of combating sexual offenses, Exchange of international practices”](#) [opened by the Minister of Justice](#) of RM. Notorious experts from CoE, Sweden and Spain justice systems have familiarized the national justice system stakeholders with recommendations of the GREVIO Committee, especially those related to sexual offenses, and encouraged them to adopt the advanced standards by sharing their own lessons learned, experiences and impact on women and girls after having their laws changed. The Workshop served as the first national forum to present and discuss the national draft law to improve state response in case of sexual violence based on the compatibility report presented and discussed during the international workshop is available in [Romanian](#) and [English](#) language. The draft law was recognised as a revolutionary one, and enjoyed positive feedback from the justice system representatives present at the event. Over 30 participants representing the justice and law enforcement system - prosecutor offices, police departments, National Institute of Justice, National Council for legal state aid, civil society organization and international organizations took part in the workshop. The event has been highly appreciated by Council of Europe representative, and by the participants. It was highlighted that the draft law is a very good result of joint efforts of the members of the working group created and lead by La Strada. The Minister of Justice stated that the Ministry of Justice is ready to propose it to the Government for endorsement. Unfortunately, this action of the Ministry of Justice has been postponed due to political crises in June 2019.

Denim Day Moldova (Supporting women affected by sexual assault in Sexual Assault Awareness Month) became an event marked in the calendar of the human rights community of Moldova. More and stronger voices – individual and institutional – join the call promoting zero tolerance to sexual violence in the society, encouraging women and girls to ask for assistance and demanding the state to secure better protection for survivors.

Traditionally, the 2019 Denim Day Moldova campaign was launched under the slogan “There is no excuse for rape” with messages targeting society constituents and victims of sexual assault using various tools to increase visibility of the issue and take the individual and societal clichés out from this issue. The campaign was designed to shed light on hidden and unrecognized forms of sexual violence - **“Voices” Photo Album** (English version [here](#)) expressed full support to all victims of sexual assault and reflected on numerous excuses that the society members including professional groups are using to justify abuse and shame/blame the victim.

The campaign was among the top 5 news during the launch day with at least 24 media titles (in Romanian and Russian languages) being produced and circulated nationally. Collaborations with mass media brought better quality media messages about the issue of sexual violence against women and girls via thematic articles, radio and TV interviews and shows ([interviu radio](#), [emisiune TV](#), [articol online](#) și [interviu TV](#)). national opinion leaders (SCOs representatives, Diplomatic mission’s representatives, governmental institutions, journalists) supported the campaign with personal posts in solidarity with victims of sexual assault. School and university students have joined the campaign organizing flash-mobs in support of victims of sexual abuse.

***Each campaign enjoyed more partners and voices As a result, media attention also increased - it brought into public space a number of cases of sexual violence that usually would not constitute title of media headlines – cases of sexual violence in health care institutions, education and academia, intimate partner rape. Such an attention helped take the label “it’s a women issue only” from the problem and assign it “a society problem” thus sharing responsibility among all society constituents.***

Special hearings of the Commission for Human Rights and Interethnic Relations of the Parliament of the RM, 25 July, 2019 dedicated to gender based violence priority issues for Moldova. The Commission Chair and its member **have been familiarised** with the particularities of the sexual violence situation in the country and raised awareness about the draft Law, requesting that it makes a subject of a special monitoring effort of the Commission to ensure that the draft law reaches the Parliament in fall session.

Art exhibition “Nu dați vina pe haine/Don’t blame the cloths” opened in the Parliament building, November 27, 2019. The exhibition was opened by the deputy chair of the Parliament and chair of the HR Commission, representatives of the US Embassy and UNFPA and was organized as part of the 16 days Campaign Orange the World: „Generation Equality Stands Against Rape!”. The event was meant to increase awareness of MPs about traditional stereotypes around the sexual assault, often referred to when judging a case and regretfully putting the blame and shame on the victim. As follow-up a call for action expressed by Chair of the HR Commission from the Parliament tribune and distribution of a set of materials for all MPs including summary findings of legal case analysis, comparative legal review.

Open dialog **event** “Building Partnerships for better protection of victims of sexual violence» has been organized on December 2, 2019. Unique in its type, the event served as platform where high-level diplomats active in RM, leaders of the Government and MPs have conveyed **strong messages** in support of the fight against gender based violence especially sexual violence against women and girls. Ambassadors of USA, Sweden and France, Chair of the CoE Office in RM, Ministers of Justice and of Health, Social Protection and Family, Chairs of the Parliamentary Commissions of Human Rights and on Social Protection have called all members of the society to join the call as an important exercise to empower the women reach its full

potential. During the event the Minister of Justice and MPs have [expressed public commitment](#) to unseal the legal framework and amend the Criminal law and Criminal Procedural law regarding the sexual assault crimes will be pass to the Parliament in the nearest period.

In support of above mentioned activities and events, La Strada has developed a special info package aiming at presenting the draft Law concept, reasons for key changes and anticipated impact including from the experience of other European countries that progressed in this field. It is ultimately expected that the info package will strengthen and build informed support among MPs and officials, decrease possible resistance due to lack of information, knowledge or stereotypes. The package includes: (i) awareness video material with interviews from national and international field experts, (ii) a set of info cards about major bottlenecks of the legal response system from the perspective of real stories of women's and girls have been sexually assaulted and assisted by La Strada women safeguarding team, (iii) Video graphic to raise awareness about the judicial practice on sexual assault cases in the Republic of Moldova, (iv) media messages and communiques.

On 11 December, 2019, the chair of the [Parliamentary Social Protection, Health and Family Commission](#) organized public hearings dedicated to the Human Rights celebration (December 10) and as a way to conclude the 16 days Campaign Orange the World: „Generation Equality Stands Against Rape!“. Representative NGOs working with victims of domestic violence, relevant ministries and international organizations, individual MPs attended the hearing. Major issues covered by the NGOs in their plea included: transferring the subject of domestic violence and violence against women back in the mandate of the Parliamentary Commission for Human Rights, immediate approbation of two draft laws (draft law on harmonization of the national legislation in the field of DV and VAW and the draft law amending the criminal law and criminal procedural code in the field of sexual assault) as part of country's preparatory efforts to ratification of Istanbul Convention, streamline the state financing mechanism of NGOs, creation fo specialied services for victims of sexual violence. A decision was taken to develop a road map covering priority areas of intervention in the field of prevention and combating violence against women for one year and reconveying in December 2020 to evaluate evaluate the main achievements. The road map is to be prepared by the Secretariat of the Commission for Social Protection, Health and Family.

### **Monitoring of national response to DV and VAW**

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An [alternative report](#) to CEDAW Committee was prepared under the aegis of the Coalition "Life without violence" with specific thematic contributions from La Strada covering high profile subjects related to trafficking women and sexual violence agains women and girls.

In January 2019 La Strada representative participated in a special meeting with EU Delegation Gender representative. The aim of the meeting was to share relevant about najor challenges in the field of gender equality, domestic violence and violence agaist women and provide recommendations about possible focus of the EU Delegation in Moldova of the human rights agenda.

In June UN Women requested consultation with the CSOs (La Strada representatives attend the meeting) on EU ProDoc consultation on Gender Equality. The aim of the meeting was to collect all relevant information and solutions/recommendations what should be done in the next 5 years in the field of Gender Equality and in particular in the field of prevention and combating violence agaist women.

**Programme Goal 5. To contribute to decisions making processes by offering relevant information and data to all actors involved in the national response to SV and DV**

**Data and information about DV phenomena organics, individual and community behavioral changes and authorities response available**

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According to Trust line report in 2019 2131 calls have been counseled reflecting 715 new cases of DV. The majority of calls are from women 81 % and 19% are from men. The combined form (physical and psychological) is still more reported by callers and more recognized by women (92%). Regarding the needs of the callers who have been counseled via Trust Line 38% requested legal assistance and representations, 40 % - information and orientation, 20% - psychological counseling and 2% - safe accommodation. More detailed information is available in [Annual Report](#) in Romanian Language.

**Data and information about SV phenomena organics, individual and community behavioral changes and authorities response available**

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During 2019 very limited data and information about SV phenomena has been released by the state authorities. According to La Strada report "[Peculiarities of Sexual Violence in the Republic of Moldova](#)" victims of sexual crimes are still treated unfairly during the criminal proceedings, being subject to discriminatory treatment relative to the guaranteed rights. Although there are many legal provisions describing the rights of victims of sexual crimes, there is no clearly defined cross-sector mechanism to report the cases of sexual violence. Quite often, when lacking health insurance, the victims of sexual crimes cannot benefit from the whole range of necessary care services. There are no specialized services targeting the victims of sexual violence. Psychological counseling is one of the most demanded and necessary services for victims of sexual violence. Currently psychologists provide random counseling services, most frequently within NGOs, while legal aid services are often granted by professionals within centers of assistance to victims of domestic violence or victims of trafficking in persons. In this regard, it is necessary to develop a curriculum on specialized psychological services granted to victims of sexual violence, a steady curriculum, comprising the actions covered during the first counseling through the last. At present, professionals mention they need special training to provide high quality rehabilitation services to victims of sexual crimes.