



International Center for Women Rights  
Protection and Promotion „La Strada”

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## SUMMARY

### ACTIVITY REPORT 2014

January – December 2014

### Prevention of Domestic Violence

National Toll Free Hotline on Safe Migration

0 800 77777 - nationally

(+373 22) 23 33 09 - from abroad

08.00-20.00/week-round, confidential

National Trust Line 0 8008 8008

24/24, confidential

National Child Helpline

116 111

24/24 hours

ACTIVITY AREA	PREVENTION OF DOMESTIC VIOLENCE
Strategic objective 1	To support the Government of RM in streamlining national ADV policies
Activity stream 1.1.	To advocate for better legal leverages for the protection of the rights of victims of DV
Activity 1.1.1.	To provide expert opinion in advancing legal framework <ul style="list-style-type: none"> <li>International Center "La Strada" offered, at the request of MLSPF, the comments to the draft Law on amending the current legislation as related to aspects of prevention and combating domestic violence.</li> </ul>
Activity 1.1.2.	Expert opinion on improving ADV policies coordination and monitoring mechanism/ recommendation provided to the MLSPF <ul style="list-style-type: none"> <li>"La Strada" presented its proposals to the <i>Plan of Actions on implementing (2014-2015) of the Final Observations of the UN Committee on Elimination of discrimination against women</i> approved in Geneva on October 18, 2013 and based on the findings of Periodic Report 4-5 of the Republic of Moldova on the implementation of above Convention;</li> <li>"La Strada" in partnership with Women's Law Center organised a workshop aimed at elaboration of the draft <i>National Action Plan on Prevention and Combating Domestic Violence 2015-2018</i>. The workshop was attended by 36 representatives from governmental institutions and members of "Life free of domestic violence" coalition. The compiled document has been handled to MLSPF to be further validated and promoted by the ministry;</li> <li>"La Strada", in the framework of the <i>Interministry Coordination Council on prevention and combating domestic Violence</i> sheared the summary findings of the study „<i>The realization of human rights of victims of domestic violence within the assistance and protection system of the Republic of Moldova</i>“, and also the results of the OSCE supported study "Access to justice for victims of domestic violence", these being highly appreciated by the audience and noted as important for the further activities development that would facilitate access to DV victims to legal assistance and justice.</li> </ul>
Activity stream 1.2.	To provide information in support of policy development process
Activity 1.2.1.	To conduct studies in the field <ul style="list-style-type: none"> <li>Under support of OSCE Mission to Moldova, "La Strada" conducted the study "Access to justice for victims of domestic violence in Moldova". The study allowed researching experience of 40 women victims of DV who benefited/not benefited from assistance and also gathering opinion of both state and non-governmental organizations - advocates and lawyers from NGO' and state-supported centers, (public) advocates and para-lawyers under Territorial Offices for the Free State-guaranteed assistance, judges, prosecutors, and also psychologists. The study provides series of recommendations for the professionals that strive for the improvement of the access for the victims of DV to legal assistance services and generally, that would facilitate non-conditional access to justice. The Report of the study has been presented during TCM and also <i>Interministry Coordination Council on prevention and combating domestic Violence</i> meetings, but also during a dedicated press conference organized by "La Strada" on December 10th. As a result, 21 postings as related to the results of this study, have been issued via local mass media channels. The report of the study will be published by OSCE in 2015, and could be access on "La Strada" website.</li> </ul>
Activity 1.2.2.	To conduct the survey on perception of DV by youngsters from Moldova <ul style="list-style-type: none"> <li>"La Strada" in collaboration with "CBS-AXA" conducted the survey <i>Opinions, perceptions and experience of young people in families/couples on domestic violence</i>. On April 30, the main findings of the survey have been presented during a press conference with participation of the main national mass media channels. The results of the survey have been presented by "La Strada" to main actors in the field also during TCM. The Report could be accessed on: <a href="http://www.lastrada.md/publicatii/ebook/Report_Violence_eng.pdf">http://www.lastrada.md/publicatii/ebook/Report_Violence_eng.pdf</a>.</li> </ul>
Activity 1.2.3.	To publish the Report of 5 years of activity of "La Strada" in prevention of DV field <ul style="list-style-type: none"> <li>"La Strada" printed the compiled Report of 5 years of activities in the field of prevention of DV, prepared in Facts &amp; Figures format. The Report is available in Romanian on: <a href="http://www.lastrada.md/publicatii/ebook/TrustLine_5_ani_de_activitate.pdf">http://www.lastrada.md/publicatii/ebook/TrustLine_5_ani_de_activitate.pdf</a></li> <li>The analytical report of 5 Years trust line activities will be available in March 2015.</li> </ul>
Activity stream 1.3.	To contribute to the international monitoring and evaluation mechanisms on women's rights protection
	To promote better transparency of Government efforts <ul style="list-style-type: none"> <li>"La Strada" provided contribution US HR Report, reflecting the main facts and findings from Trust Line perspective, legal assistance to victims of DV and recommendations on elucidation of the situation in the field.</li> </ul>
Strategic Objective 2.	To contribute to reducing vulnerability of women to DV
Activity stream 2.1.	To ensure availability of information on non-violent life for youngsters
Activity 2.1.1.	To conduct training of trainers for peer educators on non-violent life style <ul style="list-style-type: none"> <li>As a tradition already, "La Strada" conducted at the beginning of year a training "Prevention of Domestic Violence" for the Peer-to-Peer educators so that 17 young educators had a possibility to familiarize themselves with the theoretical aspects of DV phenomenon, identify the first signs of power and control during the relationship, and build skills and abilities in delivering a seminar for the youngsters. In the middle of year, "La Strada" conducted midterm <i>Evaluation and planning workshop for peer-to-peer educators</i> -</li> </ul>

	targeting to improve the training module and developing new awareness raising materials.
Activity 2.1.2.	<p><b>To conduct info outreach activities for pupils and teachers</b></p> <ul style="list-style-type: none"> <li>• 2154 pupils (1318 girls and 836 boys) took part in 78 seminars organized in schools by "La Strada" Peer-to-Peers educators at the request of Education Departments from the different regions of Moldova, following the MoU with ME;</li> <li>• "La Strada" staff and volunteers took part in the national Campaign „16 days of activism against gender-based violence” organized under auspices of MLSPF, including taking part in a concluding the campaign event organized on December 9th- <i>Friendly football championship</i> – among main actors in the field and also popular sport and vocal music clubs, all promoting the message of an active free-of-violence life. During this massive event, "La Strada" representative delivered a message to the auditory and distributed its booklets promoting Trust Line 0 8008 8008.</li> </ul>
Activity 2.1.3.	<p><b>To disseminate info and educational printed materials on DV issue</b></p> <ul style="list-style-type: none"> <li>• More than 750 posters promoting Trust Line service, have been distributed to various target professionals groups (policemen, social workers, psychologists and others) taking part in capacity building events organized by "La Strada" and its partner organizations;</li> <li>• 2000 educational leaflets have been distributed to young people during awareness rising activities conducted by "La Strada" Peer-to- Peer Educators.</li> </ul>
Activity stream 2.2.	<b>To mobilize the professionals and society to recognize the issue of DV as a matter of HR violation</b>
Activity 2.2.1.	<p><b>To organize national public awareness campaign to promote 0-tolerance to domestic violence</b></p> <p><b>Elaboration of a TV spot</b></p> <ul style="list-style-type: none"> <li>• A video spot revealing the problem of sexual abuse as a form of DV, targeting to facilitating access of DV victims of assistance via Trust Line, has been conceptualized and validated with main partners at the end of year, to be promoted via main TV stations in 2015.</li> </ul> <p><b>Public presentation of the movie "Culorile" and post-screening discussions</b></p> <ul style="list-style-type: none"> <li>• In 2014, 8 presentations of the movie have been organized by "La Strada" in the regions, mostly in partnership with Educational Departments (Ungheni, Stefan Voda, Rezina, Drochia, Causeni and Chisinau); In this way, a total number of 2940 persons (pupils, stakeholders and community members including national minorities) took part in the movie presentation, followed by the post-film discussions.</li> </ul> <p><b>Media interviews and articles</b></p> <ul style="list-style-type: none"> <li>• 66 media intervention were done by "La Strada" representatives for different media sources (22 for newspapers/press agencies, 23 for TV and 21 for radio);</li> <li>• 2246 unique visitors visited Facebook page via specifically created (in Romanian) page providing information on types of services provided via Trust Line <a href="http://www.facebook.com/telefonuldeincredere">http://www.facebook.com/telefonuldeincredere</a> ;</li> <li>• 20 info pieces on DV issues have been placed by auditory on Odnoklassniki webpage counter <a href="http://www.odnoklassniki.ru/violenta.in.familie">http://www.odnoklassniki.ru/violenta.in.familie</a>, describing services provided via Trust Line, and 45 registered "likes" have been registered.</li> </ul>
Activity 2.2.2.	<p><b>To organize piloting and validation of the school curricula among school staff on promotion harmonious relationships</b></p> <ul style="list-style-type: none"> <li>• At the beginning of year, under the recommendation of ME, "La Strada" started piloting the curriculum set "Harmonious Relationships in the family". The process started with organizing a workshop on April 4-6, so that 11 trained teachers enhanced their skills to implement the curriculum and taking part in the piloting process. The piloting process envisaged also evaluation of the effectiveness of the course by use of pedagogical experiment and covered 423 school-children have been taking part in post-course evaluation process in selected 11 high schools from various regions of Moldova. On June 18, the Round Table on validation of the Piloting phase has been organized by "La Strada" in cooperation with the ME. As a result, the piloted/improved Curriculum set and the report of the piloting phase have been handled to ME, so that on Sep 2nd, the Council for National School Curricula has finally approved it by recommending to include it the list of optional courses for high school institutions for 2015-2016 academic year.</li> </ul>
Strategic Objective 3.	<b>To contribute to the development of human capacities to effectively address cases of domestic violence</b>
Activity stream 3.1.	<b>To enhance skills and abilities of service providers to effectively respond to the needs of victims</b>
Activity 3.1.1.	<p><b>To organize a supervision workshop for trained group of service providers</b></p> <ul style="list-style-type: none"> <li>• As a continuation of capacity building efforts undertaken by "La Strada" in 2012-2013 and directed to service providers, in April "La Strada" conducted (by use of thematic questionnaires) the training needs' evaluation of DV subjects' service providing organizations as to identify their capacity building needs;</li> <li>• Following the results of the Professional Needs Evaluation exercise, "La Strada" organized on June 12-13 the next training course "Understanding Client Resistance: Methods for Enhancing Motivation to Change", targeting 20 psychologists working with domestic violence victims (including 3 Trust Line consultants and two Child Help Line counsellors). The training topics included techniques that would help the psychotherapists identifying the stages of change of their beneficiaries, coping the resistance of beneficiaries for a change, applying cognitive and emotional techniques for working with "difficult" beneficiaries, important in the psychologists' daily work;</li> <li>• During the year, "La Strada" took part in 4 reunions of the National Coalitions of 13 NGOs "Life free from domestic violence" contributing to elaborating of the <i>Common principles (statement)</i> of the Coalition and development of the referral mechanisms of DV victims.</li> </ul>
Activity 3.1.2.	<b>To provide expert support at capacity building events</b>

	<ul style="list-style-type: none"> <li>• "La Strada"s psychologists continued to be invited as trainers during those <b>21</b> trainings targeting <b>525</b> police officers continuously organized by Women Law Center in 2014. During these trainings, the Trust Line services have been promoted and the promotion info materials such as posters etc have been distributed to the participants.</li> </ul>
<b>Activity stream 3.2.</b>	<b>To provide info support to practitioners on approaches to DV cases</b>
<b>Activity 3.2.1.</b>	<b>To organize debriefings with front line specialist on identification and protection of DV victims' rights</b> <ul style="list-style-type: none"> <li>• <b>75</b> staff of <i>Civil Protection and Exceptional Situations Service</i> from Chisinau took part in awareness raising seminar organized by "La Strada" psychologists jointly with movie "Colors" projection &amp; post-screening discussions, one of the topic was dealing with suicidal attempts resulted by DV and abuse situations, and ways to facilitate access to assistance and protection to the victims;</li> <li>• <b>100</b> militaries from Chisinau Military Unit took part in two awareness raising seminars on prevention of DV and movie "Colors" projection &amp; post-screening discussions, allowing raising awareness and tackling the stereotypes of the young service men in undertaking 0-tolerance attitude towards DV phenomenon.</li> </ul>
<b>Strategic objective 4.</b>	<b>To ensure availability and accessibility to specialized services for victims of DV</b>
<b>Activity stream 4.1.</b>	<b>To provide victims of DV with easy-to-access protection tools</b>
<b>Activity 4.1.1.</b>	<b>Provision of psychological counseling and info/legal support via Trust-Line for victims of domestic violence 0 8008 8008</b> <ul style="list-style-type: none"> <li>• <b>2634</b> calls have been received and counseled, as related to 1195 cases of DV;</li> <li>• Among those <b>2634</b> total calls, <b>1338</b> calls have been received from victims of DV; <b>337</b> from community members; <b>52</b> from professionals, <b>26</b> from aggressors, and others;</li> <li>• <b>894</b> of Trust Line beneficiaries enjoyed legal counseling, social mediation and protection;</li> <li>• <b>47</b> new and <b>78</b> beneficiaries started to be assisted last year got assistance on behalf of lawyer/attorney and represented in the court, among these <b>20</b> solicited legal support in divorce process, <b>10</b> support in child dwelling process, <b>4</b> assisted in getting Protection Orders, etc.</li> </ul>
<b>Activity 4.2.2.</b>	<b>Organize individual referral to specialized service providers</b> <ul style="list-style-type: none"> <li>• A total number of <b>199</b> beneficiaries of Trust Line service have been referred to specialized services from the country, among them <b>78</b> referred for legal assistance, <b>64</b> to state agencies (Police offices, Prosecutors Office, social workers, Bureaus for free legal assistance, etc.), <b>30</b> for shelter services, <b>15</b> to other NRS partners, <b>12</b> to individual psychological services/counseling, and other assistance measures according to the identified needs.</li> </ul>