



International Center for Women Rights
Protection and Promotion „La Strada”

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SUMMARY

ACTIVITY REPORT 2014

January – December 2014

Prevention of Child Sexual
Commercial Exploitation

*National Toll Free Hotline on Safe Migration
0 800 77777 - nationally
(+373 22) 23 33 09 – from abroad
08.00-20.00/week-round, confidential*

*National Trust Line 0 8008 8008
24/24, confidential
National Child Helpline
116 111
24/24 hours*

ACTIVITY AREA III	COUNTER-ACTING COMMERCIAL SEXUAL EXPLOITATION OF CHILDREN
Strategic objective 1	To support the Government of RM in streamlining national child rights protection policies
Activity stream 1.1.	To support development of national legal mechanism facilitating protection of HR of children victims-witnesses
Activity 1.1.1.	<p>To provide Expert support in supplementing national laws pertaining to vulnerable witnesses of crimes</p> <ul style="list-style-type: none"> In 2014, the series of work meetings took place with participation of "La Strada" experts as members of a working group targeting realization of action 6.3.1. p.4 .of Justice Sector Reform System that strives for adjustment of the national legal framework on solving the criminal cases with implication of children to the European and International Standards. In this way, the Law no.163 of 18.07.2014 for the modification and completion of the Criminal Procedure Code, has been amended with provisions of Art.110¹ so that the Law was finally passed on July 18th; In 2014, "La Strada" specialists provided expert support to General Prosecutor's Office in the process of the finalization of the Instruction/Regulation for the Child Interviewing Room(CIR). <p>To provide support to Center for Combating Cyber and informational Crimes in modification of the current legislation promoting the rights of child victims of cyber crimes</p> <ul style="list-style-type: none"> "La Strada" experts provided support in the promulgation of the modification to the Law on cyber crime and its effective implementation.
Activity 1.1.2.	<p>To provide Expert support to relevant bodies in developing SOPs on interviewing vulnerable witness in particular children</p> <ul style="list-style-type: none"> In 2014, under auspices and guidance of the PS of NC, International Center "La Strada" continued dissemination of its good practices on child interviewing practices, providing expert support to prosecutors and judiciary in the regions while identifying adequate premises for launching CIRs, assuring these corresponds to the international standards and recommendations in the field. <p>To provide Expert support to MLSPF in developing Regulation and Minimum quality standards on organizing and functioning Child Help Line</p> <ul style="list-style-type: none"> International Center "La Strada" experts provided support to MLSPF in developing the Regulation and Minimum quality standards on organizing and functioning of Child Help Line.
Activity stream 1.2.	To support lining-up national law to international and European treaties and directives
Activity 1.2.1.	<p>To provide Expert support to MLSPF in launching/ activity regulation of the first National Child Help Line</p> <ul style="list-style-type: none"> "La Strada" experts contributed substantially to the elaboration of <i>Regulation</i> and the <i>Minimum Quality Standards for Child Help Line</i> these being approved in May 2014 by the Decree of the Minister of Labor, Social Protection and Family; In May "La Strada" Center participated in a public procurement tender for the operation of Child Help Line service announced by MLSPF, and won the tender. In this way, starting with June 4, the new phone service, has been launched in Moldova- a Toll-free phone service for children <i>Child Help Line 116 111</i> run by "La Strada". The Child Help Line provides psychological support, information and counseling on child protection system. During June-September the service was piloted and functioned from 8.00 till 20.00. Since September 15th, the Child Help Line offers counseling 24/24; At the end of May The Child Helpline counselors have been selected and took part in three specialized trainings on aspects of counseling and running of this specialized phone service, organized during May-June. In December, Child Help Line consultants also took part in the study visit in France, learning the experience of running of similar phone service and child protection referral system.
Activity Stream 1. 3.	To support integration of emerging on CR into national policies on CR protection
Activity 1.3.1.	<p>To conduct research on child risk-taking behavior on-line/child safety on-line</p> <ul style="list-style-type: none"> At the beginning of 2014, "La Strada" finalized the report of the study on children's safety online in the Republic of Moldova, that could be accessed online on: http://lastrada.md/publicatii/ebook/Studiu_siguranta_online_en.pdf . The report is also available in Romanian language. <p>To support the Government of RM in streamlining national child rights protection policies</p> <ul style="list-style-type: none"> In 2014, "La Strada" Center as a member of the <i>National Council for Child Rights Protection</i> (NCCRP), took part in 3 meetings with head of NCCRP and the members, the main ministries responsible for child rights protection, active NGOs and donor organizations. During the meetings, the results of the Child Help Line activities, the results of the research "Children's safety online in the Republic of Moldova" and other issues have been presented by "La Strada" representatives.
Activity 1.3.2.	<p>To conduct case-based analysis of the organics of CSCE and vulnerability of children</p> <ul style="list-style-type: none"> In 2014, "La Strada" performed an extensive analysis of the cases assisted by "La Strada" since 2010 up to 2014, designed to study the socio-demographic and vulnerability profile of the child victims of CSE but also analyze the current assistance and protection tools addressing children victim - witnesses of sexual exploitation, and also develop recommendations to consolidate prevention efforts, assistance and reintegration processes in the cases of ESCC. The Report of the study will be placed at the organizational website at the beginning of 2015.
Strategic objective 2.	To contribute to reducing vulnerability of children to CSCE and abuse
Activity stream 2.1.	To ensure availability and accessibility of information about online safety for children
Activity 2.1.1.	Maintenance of the dedicated informational portal to promote child safety online

	<ul style="list-style-type: none"> In 2014, "La Strada" continued offering on-line information and counseling via informational portal www.siguronline.md. During the year, 87 online consultations have been provided via "Questions and answers" and 81 online counseling via "support online" option. A total number of 10 thematic articles have been developed by "La Strada" staff and placed on this specialized webpage. <p>Informing about online safety for children</p> <ul style="list-style-type: none"> 39 interviews have been provided by "La Strada" representatives to 20 newspapers/press agencies, 14 TV agencies and 5 radio stations as related the topic CSCE/child abuse including online; 5 articles were written by "La Strada" staff for mass media on CSCE aspects.
Activity 2.1.2.	<p>To conduct outreach activities in rural areas</p> <p>Organize Peer-to-Peer Educators Program</p> <ul style="list-style-type: none"> 135 seminars for 3381 young people on child safety online issues have been organized by "La Strada" Peer-to-Peers educators in cooperation with Educational Departments on district level in line with MoU signed by "La Strada" with Ministry of Education; 2000 copies of educational and promotion materials on safety online have been distributed during seminars for youth in schools and awareness activities in summer camps; 18 "La Strada" volunteers (Peer-to-peer educators) who will carry out educational seminars and outreach activities in 2015, have been trained to promote safer internet for children in the framework of a training organized by "La Strada" on November 22-23.
Activity Stream 2. 2.	To mobilize private business and society for the prevention of CSCE
Activity 2.1.1.	<p>Organizing info and awareness events for/ in partnership with private sector</p> <ul style="list-style-type: none"> On the Safer Internet day (February 11), "La Strada" jointly with CCCC addressed the tele-communication companies distributed through SMS the information regarding www.siguronline.md info portal. In this way, the leading telecommunication companies (Moldtelecom and Moldcell) sent sms to all its clients aged 18-35 y.o. promoting the specialized web portal www.siguronline.md; In October, two public events "Security online starts with you" have been organized by "La Strada" in cooperation with coffeeteriums network "Tucano" that supported the campaign by offering designing, publishing and distribution of informative flyers. During Safer Internet month (October), Tucano coffeeteriums network distributed 1000 such flyers; "La Strada" in partnership with Public Library "Hasdeu" and in cooperation with CCCC, GPO, have organized in October, in library premises, public debates on Child Safety Online aspects. The event was visited by approx 60 persons (children from lyceum, general public/library visitors); Additional 1000 stickers with the message "We protect our children from sexual abuse" have been distributed in September via <i>Voiaj International</i> Agency, mostly via air ticket offices, based on joint agreement between "La Strada" and <i>Voiaj International</i>.
Strategic objective 3.	To contribute to human institutional capacities to effectively respond to the cases of CSCE and abuse
Activity stream 3.1.	To enhance skills and abilities of professionals to secure rights of children during criminal and court proceedings
Activity 3.1.1.	<p>To organize and conduct training for law enforcement(LE) and judiciary</p> <ul style="list-style-type: none"> The training <i>Curricula</i> and <i>Guide on Interviewing children victims of sexual abuse an exploitation</i> developed by "La Strada" has been institutionalized by NIJ; 157 judges, prosecutors and psychologists took part in 7 seminars on "Hearing children victims/witnesses of abuse and sexual exploitation" have been (co)organized by "La Strada"s in partnership by NIJ and PS with financial support of Oak Foundation, OSCE Mission to Moldova and IOM, where "La Strada" trainers served as trainers on aspects related to interviewing children victims/witnesses of sexual abuse/exploitation;
Activity 3.1.2.	<p>Provide case-based consultations to LE on the treatment of child victim-witness</p> <ul style="list-style-type: none"> The attorney offered 85 consultations for the law enforcement professionals, and 95 consultations for professional groups were offered by the psychologists of Contact Center as related to the treatment of child victim/witness.
Activity stream 3.2.	To strengthen knowledge of practitioners about CSCE and abuse
Activity 3.2.1.	<p>To distribute methodological materials to practitioners</p> <ul style="list-style-type: none"> 176 <i>Guidelines on hearing children</i>, 11 publications <i>What we know about CSCE</i>, 187 flyers on CIR provisions, 180 leaflets on <i>Child security online</i> have been distributed in the frame of above mentioned trainings organized with participation of "La Strada"; In the frame of trainings targeting border police, 1150 leaflets <i>Travel with care</i>", and 7094 leaflets <i>Know your rights</i> have been offered for the distribution at the border crossing points. Additionally, 2700 flyers and 1000 stickers with message <i>Travel with care for children</i> have been passed for distribution via <i>Voiaj International</i> Agency. <p>To organize debriefings with librarians on child safety online</p> <ul style="list-style-type: none"> 175 librarians took part in 5 defriefings organized by „La Strada" in Chisinau, Ungheni, Orhei, Calarasi, Ialoveni and Telenesti, in partnership with <i>Novoteca Libraries Network</i> in the framework of the Safer Internet month (October) „La Strada" and entitled <i>The role of libraians in promoting a safer Internet for children</i>. The librarians have been taking part in the debriefings discussing the advantajes and disadvantages of Internet use, child safety/risks online, how the librarians can help visitors in difficult situation including child abuse/grooming online, promotion of www.siguronline.md info portal and other issues.
Activity Stream 3.3.	To support institutionalization of professional education on interviewing vulnerable witnesses
Activity 3.3.2.	To offer support in integration of the training course into the formal curricula

	<ul style="list-style-type: none"> "La Strada"s specialists has developed the <i>Curricula for master degree in Forensic Psychology</i> targeting future specialists to be involved in hearing of the child victims/witnesses of crime. The Curricula has been approved by the decision 01/16 of the Moldova State University dated 09.01.2014 and later on approved by Ministry of Education.
Strategic objective 4.	To ensure accessibility and availability of specialized services to children victims of CSCE and abuse
Activity streamline 4.1.	To provide children and their families with specialized support throughout criminal proceedings
Activity 4.1.1.	<p>Providing mediation of legal interviews</p> <ul style="list-style-type: none"> 38 mediations of legal interviews have been performed using mediation service of "La Strada", in the frame of police investigations and court hearings, as related to 26 assisted children.
Activity 4.1.2.	<p>Providing legal counseling and representation</p> <ul style="list-style-type: none"> 96 legal counseling and representation have been provided by "La Strada"s attorney as related to 26 children (10 boys and 16 girls); 160 consultations have been provided to professional groups by "la Strada" attorney and to beneficiaries.
Activity 4.1.3.	<p>Providing psychological counseling and support</p> <ul style="list-style-type: none"> 26 victims of child sexual exploitation and abuse got individual psychological counseling via 38 extended sessions offered by "La Strada" psychologist, including 5 counseling sessions with mother and children separately and jointly; More than 180 consultations with/for prosecutors, judges, social workers, psychologists were offered by "La Strada"s psychologist and psycho-pedagogue as to identify the current needs and refer the children to specialized service providers in correspondence to identified needs and taking into consideration the best interest of the child;
Activity streamline 4.2.	To provide (presumed) victims of CSCE/abuse/neglect and their careers with easy-to-access info and protection tool
Activity 4.2.1.	<p>Providing Hotline counseling on the issues of CSCE and abuse</p> <ul style="list-style-type: none"> Assistance was provided in 20 cases including 3 children victims of CSCE (pornography, prostitution, child trafficking, 6 child victim of trafficking), 2 children victims of online bullying, 7 children victims of various forms of sexual abuse and 2 children missing presumed victims of CSCE/sexual abuse; 45 calls have been counseled regarding searching and/or recovery of 20 children (15 girls and 5 boys) considered as trafficked/sexually abused/exploited. <p>Providing access to info counseling online</p> <ul style="list-style-type: none"> 9489 unique visitors and 16723 total visitors have accessed www.siguronline.md run by "La Strada" Center since January 2014 and targeting children teachers and parents; 42 cases of child abuse online, among which spreading of child abuse images and one personal data stolen have identified via on-line reporting system of www.siguronline.md; 168 counseling online have been offered to children as related to safety online issues through website www.siguronline.md; 88 consultations have been provided via web-site help line as related to profile safety issues, 9 consultations as related to harmful content, and one consultation as related to harmful content due to www.siguronline.md "help line" opportunity; 521 "likes" icons as related to website www.siguronline.md content have been registered on www.facebook.com and 222 on www.odnoklassniki.com; 7842 visitors have been accessing a specialized web profile on Facebook promoting www.siguronline.md.
Activity 4.2.2.	<p>Providing counseling via Trust line on the issues of domestic violence and abuse</p> <ul style="list-style-type: none"> 95 cases have been registered that regard children suffering from various forms of violence and abuse being provided with counseling, referral/social mediation and case monitoring. Among these, 37 were cases of domestic violence committed exclusively against children, 29 cases of domestic violence committed against women and their children, 17 cases of child abuse outside the family, 10 cases of conflicts between children and their parents and 2 cases of institutionalized child rights' violations. <p>Providing counseling via National Child Help Line</p> <ul style="list-style-type: none"> 1493 calls have been counseled via National Child Help Line, among which 447 are calls from children, 113 from community members, 38 from professional groups and 3 from mass media.
Activity 4.2.3.	<p>Functioning of the mobile team to respond to field requests on case identification and assistance</p> <ul style="list-style-type: none"> In 2014, the "La Strada" mobile team had 4 responses in the field aimed at identification/assistance in CSCE/abuse cases and to mediate an interview with a child. All cases have been referred to law enforcement and came through the investigation by law enforcement.
Activity 4.2.4.	<p>Organizing referral to social service providers</p> <ul style="list-style-type: none"> In all cases assisted by "La Strada", these have been referred to the NRS for further comprehensive assistance and support